

# What's Happening at The Pets Practice Care through excellence



Visit us at: [www.thepetspractice.co.uk](http://www.thepetspractice.co.uk) Telephone: 020 8561 2123

Welcome to the second edition of our quarterly newsletter, to keep you up to date with what's happening at The Pets Practice. Don't forget to bring your copy along next time you visit to get **5% off your next pet food purchase!**

**ONLINE**

[www.thepetspractice.co.uk](http://www.thepetspractice.co.uk)



Our website is a great resource, with lots of news and helpful tips and not forgetting our favourite feature - Pet of the Month! In June 2009 our star pet is a little West Highland White terrier called Thomas, who has suffered with lymphoma since 2006. Read about Thomas and all our other star pets on the website.

The site has news of all our latest offers and promotions as well as helpful features on pet care, health and well-being, plus much, much more.

### CONSULTING TIMES

**8am to 9pm Monday to Friday**

**8am to 6pm Saturday and Sunday**

Call for an appointment on

**020 8561 2123**



**On-site A&E centre  
24 hours, 7 days a week**

The Pets Practice, 1334-1336 Uxbridge Road, Hayes End, Middlesex, UB4 8JG

## It's official: chips are good for pets!

Our pets are part of the family and as such we all want to do everything we can to keep them safe. You have them checked over regularly and keep their jabs up-to-date, but how well would you cope if your pet went missing?

No matter how responsible you are or how well-behaved your pet is, it is very possible that one day they may go missing. While collars can be slipped, name tags can fall off and tattoos may become illegible over time, microchip identification is permanent. So if your pet is lost, a microchip gives you the best chance of being reunited.

The microchip itself is about the size of a grain of rice and it is a quick and simple procedure to implant it. It is inserted under the skin at the back of your pet's neck just like a normal injection and once there it lasts a lifetime. The chip contains a unique code that identifies the pet and the owner – your details are recorded on a central database.

Most vets, animal charities and local authorities have microchip readers, meaning that you can be contacted without delay once your pet is found.

Remember, microchipping is as simple as having your pet vaccinated - contact us today for further details!



## Keyhole surgery hits The Pets Practice

At the Pets Practice we have invested heavily in new equipment to offer the most advanced treatments available to your pet – keyhole surgery is the latest of these.

Keyhole surgery reduces the pain of surgery and allows us to examine parts of the body that would otherwise not be accessible.

We are now able to examine and treat a multitude of problems by using this minimally invasive technique, ranging from stomach and colon problems, bladder problems, joint problems and more, leading to less post-operative pain and faster recovery times. We are one of only a handful of London vet practices offering this advanced treatment.

### Ultrasound

In line with our move towards improving our diagnostic ability and reducing pain for our patients, The Pets Practice now offers a full chest and abdominal ultrasound service.

The benefits of ultrasound examinations for animals are the same as for humans – it is possible to look at internal organs in a painless, non-invasive way to assess if there is any abnormality. This procedure is completely pain-free for the animal, allowing us to give you an advanced diagnosis and improved treatment for your pet.

We have now expanded this service to include ultrasound and Doppler examinations of the heart (echocardiography).

## Ongoing staff training

Keeping abreast of the latest advances via staff training days and conferences is very important to us, allowing us to continually offer our patients the very best of care.

We recently welcomed a top Cardiology Specialist, Rachel James, to the Pets Practice for a day dedicated to cardiology training for our Vets and Nurses. We intend to follow-up this successful day with visits from many more specialists.

## Open 24 hours - why are we different?

Unlike most other practices, we have qualified Vets and Nurses **on-site** 24 hours a day, every day, ensuring that your pet receives excellent care, round the clock.

Just pick up the phone and call us on **020 8561 2123** for help day or night.



These are gold standard forms of diagnostics and treatment of the heart and allow us to provide top-of-the-range cardiac care. So if your pet gets tired easily after exercise, or if you notice a cough at night, please give us a call. Early identification of heart disease can lead to very effective treatments.